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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE a Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 09/682,280 **TRANSMITTAL** Filing Date August 13, 2001 First Named Inventor **FORM** Carrie Brownhill Art Unit 2155 **Examiner Name** Thu Ha T. Nguyen (to be used for all correspondence after initial filing) Attorney Docket Number

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Fee Transmittal Form  Fee Attached  Amendment/Reply  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request  Information Disclosure Statement  Certified Copy of Priority Document(s)  Reply to Missing Parts/ Incomplete Application  Reply to Missing Parts  under 37 CFR 1.52 or 1.53			t int	Petition Petition Petition Provisional Application Change of Correspondence Address Terminal Disclaimer Request for Refund CD, Number of CD(s) Landscape Table on CD Remarks Reply to Office Action dated April 7, 2006.					on Address	After Allowance Communication to TC  Appeal Communication to Board of Appeals and Interferences  Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)  Proprietary Information  Status Letter  Other Enclosure(s) (please Identify below):  Return receipt postcard					
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Signature Alusso F. Shells									7						
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This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

application of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED

**AUTOMATION CONTROL MODULE** 

(ACM)

Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

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I hereby certify that the original paper identified herein is being deposited with United States Postal Service as first class mail, postage prepaid, to Mail Stop Amendment, Commissioner									
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## **RESPONSE TO OFFICIAL ACTION**

Dear Sir:

In response to the Official Action dated April 7, 2006 ("Official Action"), please amend the Claims as follows and consider the following remarks: